



UTILITY WORKERS' UNION OF AMERICA NATIONAL HEALTH & WELFARE FUND

June 29, 2011

TO: ALL PLAN PARTICIPANTS OF THE UTILITY WORKERS' UNION OF AMERICA
NATIONAL HEALTH & WELFARE FUND

Dear Participant:

Effective July 1, 2011, there will be a change in the day to day Administrators of the UWUA Health and Welfare Trust Fund. TIC International Corporation has been hired as the new Third Party Administrator of your Fund. In this capacity, we would like to take this opportunity to welcome you as our new client and to acquaint you with our company.

NOTE: Your benefits and eligibility are not changing.

TIC International Corporation has been active in the field of administration for Multiemployer Construction Industry Fringe Benefit Funds since the 1950's. Our Lansing Office currently provides services for many types of funds including Health Care, Pension, Vacation and Holiday, Annuity, Apprenticeship and Training and Industry Advancement. Some of our present clients have been utilizing our services for more than 50 years.

Their non-managerial employees are members of the Office and Professional Employees' International Union Local #459 AFL-CIO.

The following information is intended to assist you in determining who to contact for various questions and inquiries.

Their knowledgeable and dedicated staff are available to answer your telephone inquiries Monday through Friday from 7:30 a.m. to 5:30 p.m. Eastern Standard Time (open during the noon hour also). Please be advised that the 800 number remains the same and is as follows: (800) 920-8116

For questions regarding:	Your Primary Contact is:	Phone # and Extension (800) 920-8116
Changes in Address/Beneficiary	Brian Nowosacki	Ext. 2001
Welfare Benefits	Karri Howe	Ext.2053
Welfare Department Manager	Marlene McDiarmid	Ext. 2143
Data Entry Manager	Barbara Alexander	Ext. 2142
Web Site Questions	Greg Smith	Ext. 2148
Administrative Manager	James E. Schreiber	Ext. 2131

(see reverse side)

We are also pleased to announce that by mid July 2011 you will have access to a customized website that you will be able to access your fringe benefit information via the internet. You will also be able to print plan documents, forms and obtain other useful information. You will receive additional information regarding this useful tool in the near future.

For the Participants that have an HRA Account, the following changes will occur:

- The Claims fees and service fees charged to the Participants will no longer be in effect.
- The Participants will also be able to file claims on a weekly basis.

Everyone employed by TIC International Corporation looks forward to serving you and ensuring that the transition from your previous Administrative Manager to TIC is as smooth as possible. In addition, you have my assurance that we will do all that we can to provide you with the highest level of services that you deserve.

Enclosed is a revised claim form for your use.

Sincerely,

James E. Schreiber
Administrative Manager

Xc: Christopher P. Legghio
Board of Trustees